

Türkiye: Motor vehicle insurance services

Provision of Comprehensive Motor Insurance (CASCO) and Compulsory Motor Third-Party Liability Insurance Services for 650 Official Vehicles Used in the Field under the SSN-E Project

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Provision of Comprehensive Motor Insurance (CASCO) and Compulsory Motor Third-Party Liability Insurance Services for 650 Official Vehicles Used in the Field under the SSN-E Project

Description: Provision of Comprehensive Motor Insurance (CASCO) and Compulsory Motor Third-Party Liability Insurance Services for 650 Official Vehicles Used in the Field under the SSN-E Project

Procedure identifier: 3b1702c7-65c2-4c37-88fc-98f5eaadf2d4

Internal identifier: SSN-E

Type of procedure: Restricted

The procedure is accelerated: yes

Justification for the accelerated procedure: Any delay in mobilising the new service provider would create a critical operational gap, interrupt essential project activities, affect services delivered to beneficiaries, and jeopardise the timely and effective use of the project budget.

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 66514110 Motor vehicle insurance services

2.1.2 Place of performance

Postal address: Cukurambar Mahallesi Malcolm X Caddesi No:22 Cankaya/Ankara/TURKIYE Cukurambar Mahallesi Malcolm X Caddesi No:22 Cankaya/Ankara/TURKIYE Cukurambar Mahallesi Malcolm X Caddesi No:22 Cankaya/Ankara/TURKIYE

Town: IT IS INCLUDED IN THE TENDER DOCUMENT.

Postcode: 06530

Country subdivision (NUTS): Ankara (TR510)

Country: Türkiye

Additional information: Provision of Comprehensive Motor Insurance (CASCO) and Compulsory Motor Third-Party Liability Insurance Services for 650 Official Vehicles Used in the Field under the SSN-E Project

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Notice

Grounds relating to insolvency, conflicts of interests or professional misconduct: For the full list of exclusion grounds please consult the procurement documents.

5 Lot

5.1 Lot: LOT-0001

Title: Provision of Comprehensive Motor Insurance (CASCO) and Compulsory Motor Third-Party Liability Insurance Services for 650 Official Vehicles Used in the Field under the SSN-E Project

Description: Provision of Comprehensive Motor Insurance (CASCO) and Compulsory Motor Third-Party Liability Insurance Services for 650 Official Vehicles Used in the Field under the SSN-E Project

Internal identifier: NDICI-RRP-ENES/2025/488-920 (SSN-E)

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 66514110 Motor vehicle insurance services

5.1.2 Place of performance

Postal address: Cukurambar Mahallesi Malcolm X Caddesi No:22 Cankaya/Ankara/TURKIYE Cukurambar Mahallesi Malcolm X Caddesi No:22 Cankaya/Ankara/TURKIYE Cukurambar Mahallesi Malcolm X Caddesi No:22 Cankaya/Ankara/TURKIYE

Town: Cukurambar Mahallesi Malcolm X Caddesi No:22 Cankaya/Ankara/TURKIYE

Postcode: 06530

Country subdivision (NUTS): Ankara (TR510)

Country: Türkiye

Additional information:

5.1.3 Estimated duration

Start date: 08/10/2026

Duration end date: 01/02/2027

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9 Selection criteria

Sources of selection criteria: Notice

Criterion: Average yearly turnover

Description of selection criterion: 1) Economic and financial capacity (based on item 3 of the request to participate form, or on item 3 of the supply tender submission form). In case the candidate or tenderer is a public body, equivalent information should be provided. The reference period which will be taken into account will be the last three years for which accounts have been closed. The objective of this criterion is to examine whether the candidate or tenderer: • will not be economically dependent on the contracting authority in the event that the contract is awarded to it; and • has sufficient financial stability to handle the proposed contract. Criterion 1: average annual turnover • The tenderer's similar work experience on a single contract must be at least 25% of the total amount to be offered. • The supporting documents (invoice, contract, stamp tax, etc.) of the tenderer's similar work experience shall be submitted in the technical proposal. • The candidate's or tenderer's average annual turnover of the last 3 financial years for which the accounts have been closed must be not less than 58.615.067,82 TL Criterion 2: assets/liabilities ratio Current ratio (current assets/current liabilities) in the last year for which accounts have been closed must be at least 1. 2) Professional capacity (based on items 4 and 5 of the request to participate

form for service contracts and on items 4 and 5 of the tender submission form for supply contracts). The reference period which will be taken into account will be the last 3 years preceding the submission deadline. • Criterion 1: the candidate or tenderer has, during the current year and the previous two years, on average, at least: 3 personnel directly employed or otherwise legally contracted on a permanent or non-permanent basis in areas of specialist knowledge related to this contract. • Criterion 2: the candidate or tenderer is not subject to professional conflicting interests which may negatively affect contract performance. The presence of professional conflicting interests shall be examined on the basis of the statements made through the Declarations on Honour and, where applicable, the statements and other documents submitted. 3) Technical capacity (based on item 6 of the request to participate form for service contracts and on item 6 of the tender submission form for supply contracts). Criterion: •The candidate or tenderer has completed services under at least: 1 contracts implemented at any moment during the last four years before submission deadline. •The cost of services completed for each contract cannot be less than 9.769.177,97 TL. • Completed services shall include all types of comprehensive motor insurance (CASCO) and compulsory motor third-party liability insurance service contracts.

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 8

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10 Award criteria

Criterion:

Type: Quality

Description: The contract will be awarded to the best pricequality ratio. The weightings for the criteria are 80% for technical quality and 20% for price.

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Deadline for requesting additional information: 20/08/2026 14:00 +03:00

Address of the procurement documents: <https://www.aile.tr/sygm/duyurular/>

5.1.12 Terms of procurement

Terms of the procedure:

Estimated date of dispatch of the invitations to submit tenders: 29/08/2026

Terms of submission:

Electronic submission: Not allowed

Justification for why electronic submission is not possible: Tools, devices, or file formats not generally available

Description: Paper submission

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Description of the financial guarantee: The validity date must be specified on the guarantee letters used as provisional guarantees. The provisional guarantee must be at least 3% of the bid amount. Bids that do not meet the participation requirements specified in the tender will be excluded from evaluation.

Deadline for receipt of requests to participate: 28/08/2026 15:00 +03:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Mediation organisation: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Review organisation: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Coordination - Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Web address of tax legislation: <https://www.aile.gov.tr/sygm/duyurular/>

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Web address of environmental legislation: <https://www.aile.gov.tr/sygm/duyurular/>

Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Web address of employment legislation: <https://www.aile.gov.tr/sygm/duyurular/>

Organisation providing additional information about the procurement procedure: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Organisation providing offline access to the procurement documents: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Organisation providing more information on the review procedures: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination - Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Organisation receiving requests to participate: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Organisation processing tenders: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

8 Organisations

8.1 ORG-0001

Official name: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Registration number: 01000448308

Department: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Postal address: Cukurambar Neighborhood Malcolm X Street No:22 Cankaya Cukurambar Neighborhood Malcolm X Street No:22 Cankaya Cukurambar Neighborhood Malcolm X Street No:22 Cankaya

Town: Cukurambar Neighborhood Malcolm X Street No:22 Cankaya

Postcode: 06530

Country subdivision (NUTS): Ankara (TR510)

Country: Türkiye

Contact point: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination

Email: fritsatinalma@aile.gov.tr

Telephone: +905344573335

Internet address: <https://www.aile.gov.tr/sygm/>

Other contact points:

<https://ted.europa.eu/TED>

Official name: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination
Department: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination
Postal address: Cukurambar Neighborhood Malcolm X Street No:22 Cankaya Cukurambar Neighborhood Malcolm X Street No:22 Cankaya
Town: Cukurambar Neighborhood Malcolm X Street No:22 Cankaya
Postcode: 06530
Country subdivision (NUTS): Ankara (TR510)
Country: Türkiye
Contact point: Ministry of Family and Social Services, General Directorate of Social Assistance, Frit Coordination
Email: fritsatinalma@aile.gov.tr
Telephone: +905344573335
Internet address: <https://www.aile.tr/sygm/duyurular/>
Information exchange endpoint (URL): <https://www.aile.tr/sygm/duyurular/>

Roles of this organisation:

Buyer
Procurement service provider
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders
Review organisation
Organisation providing more information on the review procedures
Mediation organisation
Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed
Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed
Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed

Notice information

Notice identifier/version: 3d015891-e6ef-48d9-bafd-90d871334f3b - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 14/08/2026 11:25 +00:00
Languages in which this notice is officially available: English